Tricia Rivers has over 15 years of experience in the pharmaceutical and medical device industries, specializing within the research and development environment. Over her career, Tricia has transitioned from a research scientist at the University of Pennsylvania to leading quality management systems such as documentation and training with Schering-Plough, Merck and most recently, Novartis. In her current role as Head of Capability Building, Tricia is responsible for supporting the strategic learning needs of the Alcon R&D organization, a division of Novartis. Tricia is also an active member of the Women Innovating Now (WIN) Employee Resource Group. Tricia has a bachelor's degree in Biology from State University of New York at Oneonta and is currently pursuing a Master's Degree in Organizational Leadership with Manhattan College. Tricia resides in Fort Worth, Texas with her husband of 22 years and two teenage children.