

I'm a negotiation and conflict communication professional with over 20 years of experience as an attorney, mediator, facilitator, trainer and consultant. In 2015 I launched my company, [fixerrr](#) (3 r's for *rethink, respond, resolve*), to help individuals, groups and organizations recognize their strengths, assess their options and gain the tools they need to succeed.

Since 2004, I've taught negotiation (including culture and gender in salary negotiation), conflict communication, dispute resolution, and mediation in both the public and private sectors for such clients as Harvard T.H. Chan School of Public Health, Tufts Women in Medicine and Science, MassMutual (Society of GrownUps), MIT, Arabella Advisors, the Mass. Society of CPA's, the American Bar Association, the Mass. Bar Association, the Administrative Office of the Trial Court, the Mass. Legal Recruitment Association and Mass. Continuing Legal Education. As a faculty member in the Communication Studies Department at Emerson College, since 2012 I've taught courses in Conflict and Negotiation, Persuasion and Mediation.

In 2011-2012 and 2015-2016, I was recognized as a [New England Super Lawyer](#), a list published annually by Boston Magazine and Thompson-Reuters of lawyers viewed by their peers as being in the top 5% of the profession, and named one of the Top Women Attorneys in Massachusetts, in 2013 and 2016. I have authored and been interviewed as an authority for several articles on conflict management, negotiation, employment and mediation issues in publications ranging from the ABA Journal, the Family Mediation Quarterly, and the [BBC Capital](#) (twice). I'm also a contributing author to the books, [Mediation: A Practice Guide for Mediators, Lawyers, and Other Professionals](#) (MCLE, Nov. 2013) and "[Pretrial Litigation Primer: Alternative Dispute Resolution](#)" part of the Build Your Practice Series (MCLE, 2009, 2011).

I have designed and managed conflict resolution and workplace communication programs for the Massachusetts Superior Courts, the Commonwealth of Massachusetts, federal agencies, and private corporations and I'm proud to have created the first federally-funded Agricultural Mediation Program in New England. I'm also proud to be a Community Leader and Champion Volunteer for Cradles to Crayons, a non-profit organization, and a vocal advocate against breed specific legislation. I'm a *cum laude* graduate of both Brandeis University and Suffolk University Law School.